

iFixed Service and Warranty Disclaimer

By agreeing to this I authorise iFixed to carry out repairs to my device. I accept that having my device repaired could lead to other faults, or highlight further faults that may be of different nature and, therefore cannot be repaired by an iFixed Technician.

I understand that iFixed cannot be held liable for any data loss which could occur as a result of any work carried out on my device. I also agree that I am responsible for backing up my device before handing it over to an iFixed Technician for repair. I also accept full responsibility for any data loss, Hardware or software failure during or after the repair by iFixed unless the fault or loss is due to severe neglect by an iFixed Technician.

I accept that any repair or technical support carried out by iFixed may void manufacturers warranties for the device. iFixed will not assume any responsibility in the event that a manufacturer's warranty is refused or void, but may in some cases offer its own warranty on said parts or services.

I accept that it is my own responsibility to inform iFixed of known faults to the best of my ability, and also understand that even though all iFixed Technicians will check the phone over for faults before and after, some faults may be unnoticeable. iFixed Technicians will contact you with any further known faults with the phone and consult with you before repair is undertaken.

iFixed Lifetime Warranty

All Repaired devices come with a comprehensive Lifetime Warranty. The warranty is non transferrable across devices and terminates at the device point of sale or change of ownership. All the information on the device paperwork must be current and correct, and this must be presented for all warranty claims.

Warranty Cover:

- Any repaired or replaced part that is found faulty or does not work as intended.
- iFixed Lifetime warranty is limited to the purchased item. IE if parts are purchased, then only parts will be replaced. If parts and labour were purchased then both parts and labour will be warranted. Warranty will cover replacement only and will not cover refund. The Technician is responsible for warranty work and should be booked in as normal.

Warranty does not Cover:

- Accidental damage that may result in the device becoming faulty or broken.
- Water Damage
- DIY Repairs
- Any device that has had the iFixed warranty seal damaged or removed
- Jailbroken devices
- Issues arisen that are unrelated to the original repair (Technicians Discretion)
- Data loss caused by the device repair

Warranty will not be honoured if any issues are known that are not originally connected to the problem or repair, Including:

- Manufacturers faults
- Damage to frame or chassis that has been noted on the Technicians repair sheet
- Any man made issue that may cause the device to become faulty
- Water Damaged devices

If any device is damaged beyond repair by an iFixed Technician then the customer is entitled to a replacement device of the same or greater value. Value will be determined by iFixed while taking market value into consideration.

If a repair is completed by an iFixed Technician then the warranty rests with the Technician. For any warranty work, the customer should contact iFixed directly to book in. If the repair is completed by iFixed direct then the warranty will rest with iFixed. The customer should again, contact to book in. For any queries regarding this please contact info@iFixed.co.uk.

Any repairs to be carried out by iFixed directly must be posted to us and must allow at least 7 days turnaround time.

All parts and services will remain the property of Astro Media LTD T/A iFixed until paid for in full.

Warranty is non transferrable between device owners and is only valid in the name the repair was carried out in.